

CENTRAL COAST BADMINTON ACADEMY – PARTICIPANT TERMS AND CONDITIONS

Please read these Terms and Conditions and acknowledge

1. A **Registration and Waiver Form** must be completed and signed prior to play.
2. **Terms and Conditions** and **Rules and Regulations** read and agreed to as part of **Participant Details and Waiver** form.
3. To guarantee and confirm participation in programs, full payment must be received before the start of the first session.
4. Current members Central Coast Badminton Academy qualify for a 10% discount off the merchandise available through Central Coast Badminton Academy.
5. It is the responsibility of the individual/carer to inform Central Coast Badminton Academy of any medical conditions including injuries that may affect or restrict the participant's physical ability or participation.
6. Upon enrolment you agree to Central Coast Badminton Academy collecting and maintaining enrolment information on a confidential database that is only used by staff to contact you regarding your participation and will be deleted if requested. This information will NOT be provided to any third party without your written consent.
7. Allow Central Coast Badminton Academy to obtain medical assistance if required and to reimburse Central Coast Badminton Academy for any expenses related to the incident.

Cancellation Policy:

1. Central Coast Badminton Academy must be notified in advance if you are unable to attend a session. Notification must be received prior to 9am on the day of the lesson either by phone, SMS or email.
2. You will forfeit the session and the fee if notification is not received or you are unable to produce a medical certificate.
3. Where possible, you may be booked into an alternative session within the current term.
4. Sessions cannot be credited or deducted from fees and it is your obligation to attend.
5. Credit requests may be considered and actioned individually by Central Coast Badminton Academy management and NOT the coaching staff.
6. Approval of credit requests will allow you to use the credit for the following session you are able to attend. The credit only has a validity of 3 months.
7. Please be aware you must advise the office staff in person, SMS or email and NOT the coaches of cancellations.
8. Central Coast Badminton Academy reserves the right to change class time and/or teachers, or to combine or cancel classes if necessary. Where possible we endeavour to keep the schedules up-to-date on our website.

Public Holidays:

1. Sessions will not be run on Public Holidays. Alternative dates will be allocated for a make-up session.
2. Central Coast Badminton Academy will attempt to limit the amount of holidays within the term calendar.

Use of Image:

Allow CCBA to take photographs and/or videos during the program for the use in promotional material, advertising and publicity of our classes and activities only.

Payment of Private Badminton Lessons (shared or individual)

1. Any sharing of the cost is the responsibility of the participants not Central Coast Badminton Academy.
2. The session must be booked and paid for by one person.
3. All participants must complete a "client details form" and sign the Terms and Conditions and Waiver and Release of Liability forms and return them before the start of the first session.
4. Any Financial adjustments/arrangements between various participants organising a shared lesson is the responsibility of those participants and not Central Coast Badminton Academy.
5. If any participant in a shared session wish to make a cancellation it is up to those participants to inform each other and decide upon whether the entire session be cancelled (standard cancellation terms apply), or just fewer participants will attend that session.
6. The full fee applies irrespective of whom or how many people attend the session.
7. A private session is a lesson tailored for an individual. If agreed upon, 2, 3 or 4 persons can be booked into a lesson for a specific duration.
8. A group constitutes 4 or more persons booked into a lesson for a specific duration.
9. The fee will be agreed upon enrolment.

Attire and court etiquette

1. Dress requirements are as per Rules and Regulations
 - a. Participants are requested to wear suitable sport exercise clothing while at the CCBA facility. CCBA management reserves the right to deny entry to the club by any person whose attire is considered by the CCBA staff to be inappropriate in connection with the public image of the club and its rules and regulations. No profane language or slogans on any attire is permitted in the club.
 - b. Participants must wear appropriate light colour sole (non-marking or non-black sole), indoor sports, or badminton shoes ONLY while playing on the badminton courts. No bare feet/flip flops/hiking shoes/smart casual shoes allowed on the badminton court mats. Participants found violating this policy will have to leave the CCBA premises immediately and will not be entitled to any refund.
2. Please arrive at the courts 5mins before the session.
3. Only players have access to the courts and areas where sessions are conducted unless in agreed with the Central Coast Badminton Academy management staff.
4. All students must be treated fairly and equally
5. All students must respect the court environment and treat it and necessary badminton equipment with care
6. All students must listen to and respect coaches at all times
7. All students must treat each other fairly and kindly

DISCLAIMER OF LIABILITY

The Central Coast Badminton Academy Registration and Waiver Form must be completed prior to play.